

IMPORTANT INFORMATION



regarding **CORONA-VIRUS (SARS-CoV-2)**

Do you need to file for unemployment?

If possible, do not come to the AMS in person!

Please use your personal eAMS account to file for unemployment.

What do you need in order to use the eAMS account?

- internet access
- your login data: username and password

How can you get your login data?

- via FinanzOnline – only if you are already registered there.
- If you are not yet registered at FinanzOnline, these are the possibilities to request your login data:
 - o online
 - o by telephone
 - o by sending an e-mail to your local AMS office

We need your full name, your address and your social security number to be able to send you your login data.

Your login data will be sent to you by registered mail (RSa-Brief).

Send us an e-mail to ams.wien@ams.at

We need the following information from you:

- full name
- social security number
- address
- occupation
- last employment
- time of ending for your last employment
- your contact details (telephone number and e-mail address)

We will send you the application form by mail as soon as we have received all your information!

Call us at 050 904 943.

Our ServiceLine can be reached from Monday to Thursday from 7:30 a.m. to 4 p.m and on Friday from 7:30 a.m. to 1 p.m.

Please note: You can already file for unemployment three weeks before the actual start date of your unemployment!