



## **HOW TO CONTACT US FOR ISSUES CONCERNING UNEMPLOYMENT**

### **IMPORTANT INFORMATION FOR OUR CUSTOMERS!**

**If possible, please do not come to  
the AMS in person.**

Here is how to file for unemployment from now on:

Please use the **eAMS-account** on the internet or  
call our **SERVICELINE**. The number is **05 09 04 940**.

Please write an e-mail to **sfa.wien@ams.at**

Don't worry. Even if you can only reach us in a  
couple of days, you will not lose your benefits.  
We will accept your filing for unemployment  
retroactively.

Thank you very much for your cooperation.  
It is in your and in the interest of our employees.

Sincerely yours,  
AMS Wien